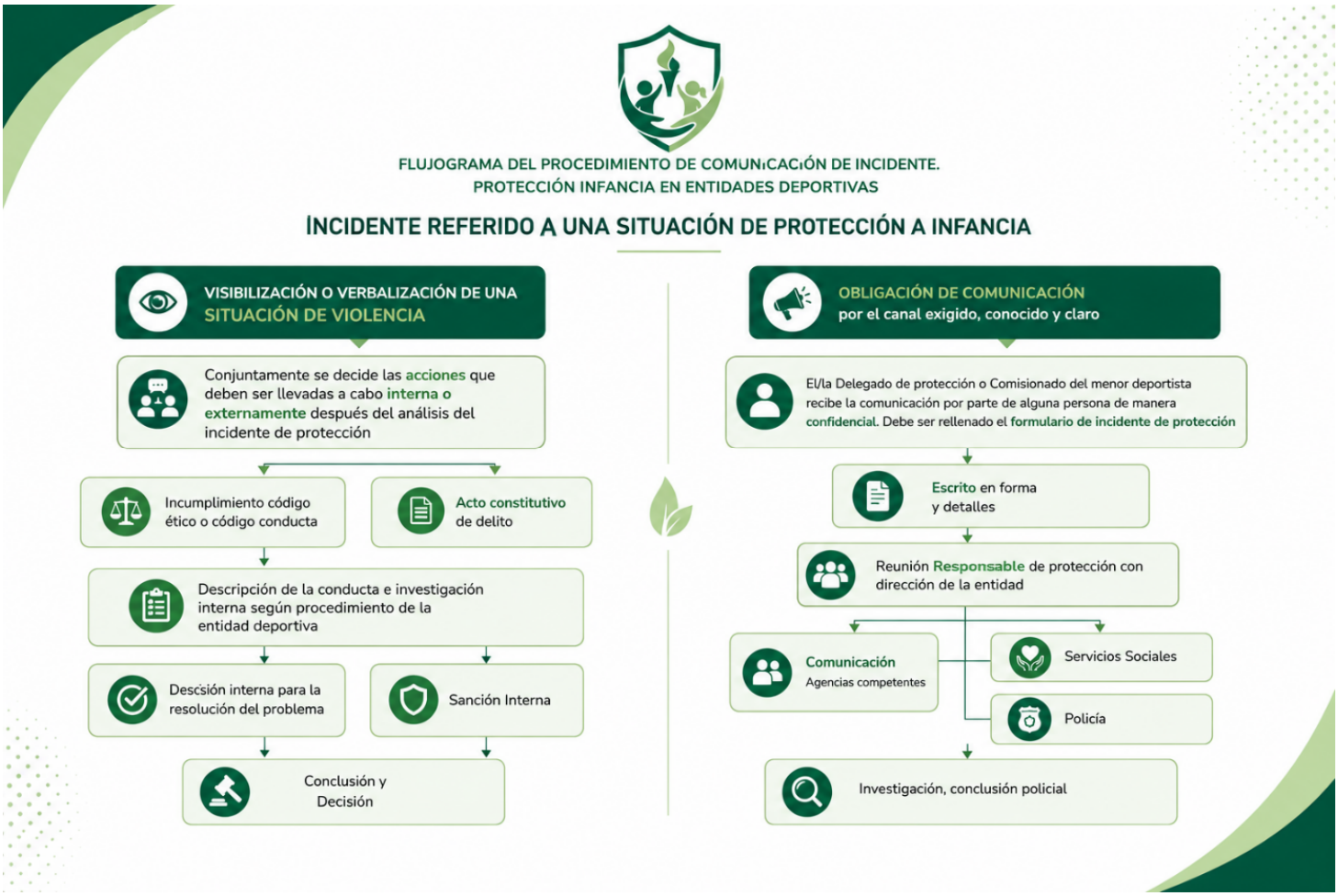
9.11

FLUJOGRAMA DEL PROCEDIMIENTO DE COMUNICACIÓN DE INCIDENTE